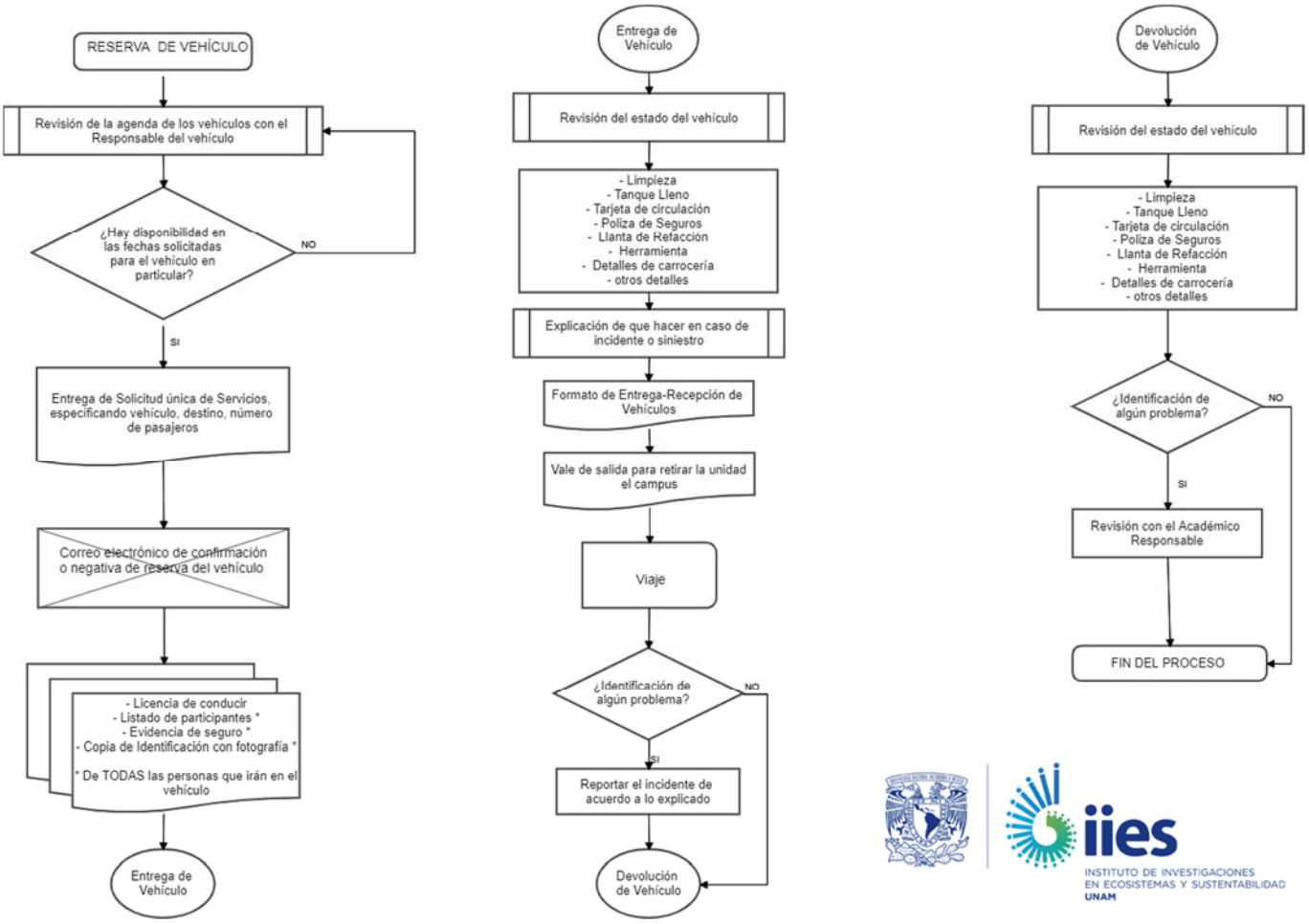DIAGRAMA DE FLUJO